

Annexure A

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id
Compliance Officer	Mudit Tayal	52/60, M G Road, Fort, Mumbai – 400001	+91 22 22681118	mudit.tayal@hsbc.co.in
Entity Manager	Brij Bhushan	52/60, M G Road, Fort, Mumbai – 400001	+91 22 22681585	brij.bhushan@hsbc.co.in

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at

<https://investorhelpline.nseindia.com/NICEPLUS/>. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.