## **Customer Due Diligence Form**

Please complete the form preferably in electronic mode.

The Hongkong and Shanghai Banking Corporation Limited (HSBC) has published the guidelines, Account Rules, Terms and Conditions (and the amendments/supplements thereto) on its website www.hsbc.co.in. All the details mentioned herein, the declarations mentioned in this Form, along with all the guidelines, Account Rules, Terms and Conditions that may be formulated and established/specified by HSBC from time to time (including amendments/supplements), shall together govern the relationship.

Existing Customer ID	
Date (DD/MM/YYYY)	



1. Entity Details						,						
1.1 Customer						,						
Registered name of the entity												
'Trading As' or 'Doing Business As' name (if any)												
Former name of the entity (if any)												
Legal type of the entity	□ Company       □ Partnership         □ Limited Liability Partnership       □ Sole Proprietorship         □ Trust       □ Foundation         □ Society       □ Public Body         □ HUF       □ Unincorporated Bodies											
Date of registration/incorporation/establishment												
Date of Business commenced (if different)												
Country of registration/incorporation/ establishment						,						
Registration/Incorporation number issued by Government Authority						of issu	ing Authorit	у				
Permanent Account Number (PAN)												
<b>Note:</b> It is mandatory for all the applicants to provi PAN Card to the Bank within 30 days of this applic without any further notice.												
Is the entity a Holding Company with no Commercial operations	□No	Yes (ple	ease	Ecor	nomic pı	urpose:						
Purpose of Customer Relationship												
Is the entity listed on Stock Exchange	□No	Yes (ple	ease	Nam	ne of Sto	ock Exch	nange: _					
Is the entity capable of issuing Bearer Shares?	□No	☐Yes, bu Shares ha				been i		Bearer Shares have sued and deposited have been issued and not deposited with custodian				
	Industry					% o	fTurnove	r				
Nature of Business/Industry If the business has been incorporated within the last year, please advise the principal nature of the parent's business/industry												
Discounting if the section is a second section.												
a. Please confirm if there has been any material changes to the nature of the business in the last 5 years?	□No	Yes (pl	ease	e speci	fy)							
					e of the latory bo	ody						
b. Is the business a regulated financial institution?	□No	☐ Yes (please			try of th latory bo							
		specify)		refere	Regulatory reference/Licence number							
Please select the most appropriate description of the applicant entity	Stand	Stand Alone Ultimate Subsidiary Parent			nch/Liaisc entity outs		ject Office ndia		Joint Venture			
a. Is the Ultimate Parent entity an existing customer of HSBC?	□No	☐ Yes (please specify)	Co	ountry (	of prima	ry HSB(	C accour	nt				
b. Do you hold any other accounts with other entities in the HSBC Group?	□No	Yes (please specify)	Co	ountry/(	Countrie	S						
	Country I	. ,	<u> </u>									
Countries where you are physically present		of Subsidiari	es									
(including all subsidiaries and branches)		of Branches										

		Country		Percentage of revenue/ intended revenue (incoming activities)		centage of purchases/ ended purchases tgoing activities)	Percentage of assets held		
Please provide details of all countries where any									
of the purchases, revenues or assets held are greater than 10%.									
Country or countries where the business is subject to tax residence			<u>'</u>		•				
Please indicate the nature of your customer base (select all that apply)	_	duals nments/Pub Profit Organ		tor 🔲 Ba		ses nd other Financial Institu please specify)	tions		
	Yes (P	lease provid	e the de	etails below)	☐ No				
	Registere	d name of k	ey cust	omer					
Do you rely on one customer for more than 50% of your sales revenue?	Trading na	ame (if differ	ent fror	m registered name)					
50% of your sales revenue?	% of sales revenue								
	Nature of operates		dustry t	ry that your customer					
Please indicate the number of employees in your business									
	☐ No. ☐ Yes (please specify			☐ Intra-group finan		profit/retaine	•		
Is the applicant entity incorporated within the		the initial source of wealth)		☐ Transfer from ot HSBC account	ner	☐ Business loan			
last 5 years				☐ Investment by Ultimate ☐ Sale of property Beneficial Owner/Partner			erty		
				☐ External investm	ent	Others (plea	se advise)		
	☐ Intra-ç	group financ	ing		[	Business income (ac profit/retained earning			
What is the ongoing source of wealth for the business?	☐ Transfer from other HSBC account ☐ Business loan						.9-7		
Sacinese.	_						Sale of property Others (please advise)		
			;;;;t		L				
	☐ Yes	☐ No. (please sp	ecify)	☐ Intra-group finan	cing	profit/retaine	ome (accumulated d earnings)		
Will this continue to be the ongoing source of				☐ Transfer from other HSBC account		☐ Business loa	n		
wealth for the future?				Investment by Ultin Beneficial Owner/Pa					
				External investm	-	Others (plea	se advise)		
	Appro			Annual revenue of the lanancial year. (If your entity		Approximate total value of assets	Others (please specify)		
Key financial data for the business (please include currency)	under management sta			art-up business, please a ased on your business pla					

1.2 Customer Contact Details				
Registered office address (in country of incorporation/registration)	Landline NumberAddressPost CodeState	Mobile No Fax Number City Country		
Business address (if different from registered office address)	E-mail address Landline Number Address Post Code State	Mobile No Fax Number City Country		
Correspondence address	Landline NumberAddress	Mobile No Fax Number  City		

		StateCountry
1.3.	Connected Party - Definitions	
Det	ails are required within this section	n on the following individuals within the business:
1.	Beneficial Owner (BO)	<ol> <li>In relation to a corporation (if fulfils any of the following criteria): means an individual who:         <ul> <li>owns or controls, directly or indirectly, including through a trust or bearer share holding, not less than 10% of the issued share capital of the corporation or,</li> <li>is directly or indirectly, entitled to exercise or control the exercise of not less than 10% of the voting rights at general meetings of the corporation or,</li> <li>exercises ultimate control over the management of the corporation or,</li> <li>if the corporation is acting on behalf of another person, means the other person</li> </ul> </li> <li>In relation to a partnership (if fulfils any of the following criteria): means an individual who:         <ul> <li>is entitled to or controls, directly or indirectly, not less than 10% share of the capital or profits of the partnership; or</li> <li>is directly or indirectly, entitled to exercise or control the exercise of not less than 10% of the voting rights in the partnership; or</li> <li>exercises ultimate control over the management of partnership; or</li> <li>if the partnership is acting on behalf of another person, means the other person</li> <li>In relation to a trust (if fulfils any of the following criteria): means an individual who:</li> <li>is entitled to a vested interest in not less than 10% of the capital of the trust property, whether the interest in in pagescaping or in the remainder or reversion and whether it is defeasible or not or</li></ul></li></ol>
		interest is in possession or in the remainder or reversion and whether it is defeasible or not; or  the settlor of the trust; or  a protector or enforcer of the trust; or  an individual who has ultimate control over the trust  4. In relation to a person other than (1) to (3) (if fulfils any of the following criteria): means an individual who  ultimately owns or controls the person; or  if the person is acting on behalf of another person, mean the other person
2.	Key Controller (KC)	Key Controller is an individual appointed to exercise direct control over the entity, by participating in the governance or senior/executive activities of the business. Key Controller typically sets the strategic direction of the entity and exercises control jointly with other directors or senior executives. It can be a corporate entity. Someone who is elected or appointed to exercise more direct control over the entity, by participating in the governance or senior executive activities of the business. Key Controllers typically set the strategic direction of the entity. The title given to a Key Controller varies according to the type of entity, country of operation, and country of incorporation/registration/formation. It is common for a Key Controller to include the Chief Executive Officer (CEO), Chief Financial Officer (CFO), Managing Partner and Chairman of the Board. Usually, control is exercised jointly with other Directors/senior executive management.
3.	Direct Appointee	Direct Appointee is an individual authorised under an executed instrument of the entity to act on its behalf with respect to the banking relationship, and to appoint authorised signatories or delegate authority to others to represent the business in limited circumstances, e.g. the Company secretary. Direct Appointee is typically appointed by the Board of Directors or Key Controllers. It can be a corporate entity.
4.	Authorised Signatory	Is a customer's staff member who receives delegated authority to the customer's HSBC products and services.
5.	Director	A Director is an appointed member of the Board of Directors for the business and may be either an executive or a non-executive. The roles and responsibilities of a Board of Directors will vary according to the type of entity. A Director may or may not be a Key Controller. For entities, certain Directors and managers will be classified as Key Controllers, due to their ability to exercise significant control over an entity and to have a substantial influence over the day-to-day management of the business.
6.	Intermediate Owner (IO)	Intermediate Owner is an entity or legal arrangement (e.g. Trust, Foundation etc.) that sits between the entity and the Ultimate Beneficial Owner in the ownership structure.

## 1.4 Connected Party - Individual (Please use Annexure 1 if the space provided here is not sufficient)

1.4.1 Connected Party - Individual (1)

Full name		
Previous/Former name		
Capacity of Connected Party (Please select all which apply)	☐ Ultimate Beneficial Owner (Ownership	
Designation in the applicant entity (if any)		
Date of birth		
Nationality/Citizenship (In case of multiple please mention all)		
Proof of Identity	Document Type:	Document Number:
Please provide HSBC account number, if any		
Residential Address	Post Code	City
Permanent Address (if different from residential address)	Address Post Code	
C. Sole Traders details (Please note that these concentry of birth:  Previous Address (if resident at current address for the current address since:	or less than 3 years):	
At current address since.		
1.4.2 Connected Party - Individual (2)		
Full name		
Previous/Former name		
Capacity of Connected Party (Please select all which apply)	☐ Ultimate Beneficial Owner (Ownership	
Designation in the applicant entity (if any)		
Date of birth		
Nationality/Citizenship (In case of multiple please mention all)		
Proof of Identity	Document Type:	Document Number:
Please provide HSBC account number, if any		
Residential Address	State	_ City
Permanent Address (if different from residential address)	Address Post Code	City

1.4.3 Connected Party - Individual (3)					
Full name					
Previous/Former name					
Capacity of Connected Party (Please select all which apply)	Ultimate Beneficial (  Sole Authorised Sign Key Controller Power of Attorney Sole Proprietor Karta Trustee		☐ Director ☐ Partner	_%)	
Designation in the applicant entity (if any)					
Date of birth					
Nationality/Citizenship (In case of multiple please mention all)					
Proof of Identity	Document Type:		Document Number: _		
Please provide HSBC account number, if any					
Residential Address	Post CodeState		CityCountry		
Permanent Address (if different from residential address)	Post Code		City Country		
1.4.4 Connected Party - Individual (4)	Г				
Full name Previous/Former name					
Capacity of Connected Party (Please select all which apply)	Ultimate Beneficial ( Sole Authorised Sign Key Controller Power of Attorney Sole Proprietor Karta Trustee			_%) tory includes Company Secretary)	
Designation in the applicant entity (if any)					
Date of birth					
Nationality/Citizenship (In case of multiple please mention all)					
Proof of Identity	Document Type:		Document Number: _		
Please provide HSBC account number, if any					
Residential Address	Address City State Country				
Permanent Address (if different from residential address)	Address  Post Code City State Country				
For the Directors, not identified in the above table:	s, please provide the follo		1		
Name		Date of birth	City	Country of Residence	

## 1.5 Connected Party - Intermediate Owner (Please use Annexure 2 if the space provided here is not sufficient)

1.5.1 Connected Party - Intermediate Owner (1)						
This section can be completed using the details within your ownership structure chart. A copy of this will need to be provided.						
- Based on the above definition, Please confirm if there is/are any Intermediate Owner(s) (IO) of the applicant entity with shareholding of 10% or more	□ No		<ul> <li>Yes</li> <li>If YES please provide the details for each Intermediate Owner the table below</li> <li>In addition to the above, if the customer is a partnership, plea provide the detail for each of the partner which is a listed enti</li> </ul>			
Registered name of the entity					,	
Trading As Name						
Percentage ownership			Percentage von different than	oting rights (if ownership)		
Address of Registration/Incorporation/ Establishment	City		C	Country		
Is the entity listed on Stock Exchange	□ No	☐ Yes	Name of S	tock Exchange:		
Is the entity capable of issuing Bearer Shares?	□ No	Yes, but no Bearer Shares have been issue	been issue	earer Shares have ed and deposited dian	Yes, Bearer Shares have been issued and not deposited with custodian	
Please select the most appropriate nature of operating structure.	What is the n What is the Ti What is the a Name of Reg	rust/Foundation's				
1.5.2 Connected Party - Intermediate Owner (	•					
1.5.2 Connected Party - Intermediate Owner (     This section can be completed using the details     Based on the above definition, Please confirm if there is/are any Intermediate Owner(s) (IO) of the applicant entity with shareholding of 10% or more	•	hip structure char	Yes - If YES please the table beloated in addition to	e provide the detailow o the above, if the	orovided.  Is for each Intermediate Owner in customer is a partnership, please ne partner which is a listed entity	
This section can be completed using the details  - Based on the above definition, Please confirm if there is/are any Intermediate Owner(s) (IO) of the	within your owners	hip structure char	Yes - If YES please the table beloated in addition to	e provide the detailow o the above, if the	Is for each Intermediate Owner in customer is a partnership, please	
This section can be completed using the details  - Based on the above definition, Please confirm if there is/are any Intermediate Owner(s) (IO) of the applicant entity with shareholding of 10% or more	within your owners	hip structure char	Yes - If YES please the table beloated in addition to	e provide the detailow o the above, if the	Is for each Intermediate Owner in customer is a partnership, please	
This section can be completed using the details  - Based on the above definition, Please confirm if there is/are any Intermediate Owner(s) (IO) of the applicant entity with shareholding of 10% or more  Registered name of the entity	within your owners	hip structure char	Yes - If YES please the table beloated in addition to provide the control of the	e provide the detailow the above, if the detail for each of the	Is for each Intermediate Owner in customer is a partnership, please	
This section can be completed using the details  - Based on the above definition, Please confirm if there is/are any Intermediate Owner(s) (IO) of the applicant entity with shareholding of 10% or more  Registered name of the entity  Trading As Name	within your owners	hip structure char	Yes - If YES please the table beloate the table beloate of the control of the con	e provide the detainon the above, if the detail for each of the oting rights (if ownership)	Is for each Intermediate Owner in customer is a partnership, please ne partner which is a listed entity	
This section can be completed using the details  - Based on the above definition, Please confirm if there is/are any Intermediate Owner(s) (IO) of the applicant entity with shareholding of 10% or more  Registered name of the entity  Trading As Name  Percentage ownership  Address of Registration/Incorporation/	within your owners	hip structure char	Yes - If YES please the table beloated the table beloated the control of the cont	e provide the detainon the above, if the detail for each of the oting rights (if ownership)	ls for each Intermediate Owner in customer is a partnership, please ne partner which is a listed entity	
This section can be completed using the details  - Based on the above definition, Please confirm if there is/are any Intermediate Owner(s) (IO) of the applicant entity with shareholding of 10% or more  Registered name of the entity  Trading As Name  Percentage ownership  Address of Registration/Incorporation/ Establishment	within your owners  No  City State		Percentage vidifferent than	e provide the detailow the above, if the detail for each of the deta	ls for each Intermediate Owner in customer is a partnership, please ne partner which is a listed entity	
This section can be completed using the details  - Based on the above definition, Please confirm if there is/are any Intermediate Owner(s) (IO) of the applicant entity with shareholding of 10% or more  Registered name of the entity  Trading As Name  Percentage ownership  Address of Registration/Incorporation/ Establishment  Is the entity listed on Stock Exchange	within your owners  No  City	☐ Yes ☐ Yes, but no Bearer Shares	Percentage vidifferent than  Name of S  been issued with custo  nd objective of  class of beneficial	e provide the detailow the above, if the detail for each of the deta	Is for each Intermediate Owner in customer is a partnership, please ne partner which is a listed entity  Yes, Bearer Shares have been issued and not deposited with custodian	

## **Customer Declaration**

1. I/We hereby confirm (Please tick as applicable for entities registered outside India).

	<ul> <li>Yes, the entity is a Branch/Project/Liaison Office of the Entity registered outside India. (Please submit RBI approval)</li> <li>Yes, the entity is registered outside India but does not have a Branch/Project/Liaison Office in India.</li> </ul>
2.	I/We hereby confirm (Please tick as applicable)  Yes, the Entity is Voluntary Organisation (VO)/Non-Governmental Organisation (NGO)/Not for Profit Organisation (NPO)  Registration No  No, the Entity is not a Voluntary Organisation (VO)/Non-Governmental Organisation (NGO)/Not for Profit Organisation (NPO)
	*Voluntary Organisations (VOs)/Non-Governmental Organisations (NGOs)/Not for Profit Organisations (NPOs) include organisations engaged in public service, based on ethical, cultural, social, economic, political, religious, spiritual, philanthropic or scientific and technological considerations. VOs include formal as well as informal groups, such as: Community-Based Organisations (CBOs); Non-Governmental Development Organisations (NGDOs); charitable organisations; support organisations; networks or federations of such organisations; as well as professional membership associations. VOs/NGOs/NPOs are not controlled by Government and includes any entity or organisation that is registered as a trust or a society under the Societies Registration Act, 1860 (21 of 1860) or any similar State legislation or a company registered under Section 25 of the Companies Act, 1956 (1 of 1956) or under Section 8 of The Companies Act, 2013.
3.	I/We hereby confirm (please tick as applicable).  No, the Entity is not enjoying any credit facility* with any bank and undertakes to inform the Bank in writing as soon as any credit facility is availed of by the Entity from any other bank.
	Yes, the Entity is enjoying credit facilities* with other banks as per details given below:  Bank/Branch  A/c Number  Credit Facilities
	(ii)
	Credit (Letter of Credit), Export Finance, Mortgage Loans, Warehouse Receipt Finance, Factoring, Bill Discounting, Cheque Discounting, Import Finance (Buyer's Credit), Treasury Limits or any other limit either secured or unsecured.
4.	For Limited Company:  [] I/We confirm that the company has not been, or is not, in the process of being, dissolved, struck off, wound-up or terminated.
5.	For the applicant (or the Beneficial Owner(s) of the applicant) which is a company incorporated in a country that permits issuance of bearer shares or share warrants - We hereby confirm and warrant that neither we nor any of our Beneficial Owner(s) has issued any bearer shares or bearer share warrants. We further undertake that neither we nor any of our Beneficial Owner(s) shall issue or convert any of its existing shares into bearer shares or bearer share warrants without notifying HSBC.
6.	I/We also confirm that I/we am/are complying with the Foreign Exchange Management Act of 1999 (FEMA) and Foreign Contribution (Regulation) Act, 2010 (FCRA), and the rules and regulations made thereunder and any amendments thereto.
	I/We understand and acknowledge that any violation or non-observance of the undertakings given herein will be subject to action under FEMA and FCRA.
	☐ I/We declare that the Entity will not be accepting/receiving any Foreign Contributions as defined in Foreign Contribution (Regulation) Act, 2010, in this Account.
	☐ I/We declare that the Entity will be accepting/receiving Foreign Contributions as defined in Foreign Contribution (Regulation) Act, 2010, in this Account.
	I hereby declare that all foreign exchange transactions as may be entrusted by me to the Bank from time to time will not involve and will not be designed for the purpose of any contravention or evasion of the provisions of the aforesaid Act or of any rule, regulation, notification, direction or order made thereunder.
	I also hereby agree and undertake to give such information/documents as will reasonably satisfy you about the transaction in

I also understand that if I refuse to comply with any such requirement or make only unsatisfactory compliance there with the Bank shall refuse in writing to undertake the transaction and shall if it has reason to believe that any contravention/evasion is contemplated by me/us report the matter to RBI.

terms of the above declaration.

- 7. I/We understand that all deposits and lending against such deposit(s) shall be subject to the laws of India (including FEMA, wherever applicable), as amended from time to time.
  - I/We understand and acknowledge that deposits placed with HSBC's branches in India and that such deposits shall be payable only at the branch in India where the deposit is placed and that there is no right of recourse against the Head Office of HSBC in Hong Kong or any other office of any HSBC Group entity worldwide.
  - I/We understand and acknowledge that changes in laws and rules in India may affect the liability of HSBC to repay any depositor outside India.
- 8. I/We confirm that I/we will inform the Bank, in writing and along with a valid proof of address, of any change in registered, correspondence or business address within two weeks of such a change taking place.
- 9. I/We confirm having read and understood the Account Rules, Tariff Guide and accept the Average Quarterly Balance, hereby agree to be bound by the Terms and Conditions governing the relevant Account(s). The Hongkong and Shanghai Banking Corporation Limited (HSBC) shall publish the guidelines, Account Rules, Tariff Guide, Terms and Conditions (and the amendments/supplements thereto) which are applicable to the Current Account on its website www.hsbc.co.in. All the details mentioned herein, the declarations, along with all the guidelines, Tariff Guide, Terms and Conditions that may be formulated and established/specified by HSBC from time to time (including amendments/supplements), shall together govern the Current Account.
  - For further details about Service Charges and Fees applicable to the Account, please visit www.hsbc.co.in
- 10. I/We declare that the information given herein by me/us is true and correct, which HSBC is entitled to verify directly or through any third party agent. I/We also agree that, if any such declarations made by me/us are found to be incorrect, HSBC is not bound to pay any interest on the Account(s) opened by me/us and is entitled to terminate the Account relationship.
- 11. I/We acknowledge that the Bank may disclose information about me/us if required or permitted by any law, rule or regulation or at the request of any public or regulatory authority or if such disclosure is required for the purposes of preventing fraud, without any further specific consent or authorisation from me/us.
- 12. I/We, undertake that:
  - (a) the CIBIL and/or any other agency so authorised may use, process the said information and data disclosed by HSBC; and
  - (b) the CIBIL and/or any other agency so authorised may furnish for consideration, the processed information and data of products thereof prepared by them, to banks/financial institutions and other credit grantors, as may be specified by the Reserve Bank in this behalf.
- 13. I/We, understand that as a pre-condition, relating to grant of the loan/advances/other non-fund-based credit facilities to me/us, HSBC requires my/our consent for the disclosure by HSBC of, information and data relating to me/us, of the credit facility availed of/to be availed, by me/us, obligations assumed, by me/us, in relation thereto and default, if any, committed by me/us, in discharge thereof.

Accordingly, I/We, hereby agree and give consent for the disclosure by HSBC of all or any such;

- (a) Information and data relating to me/us;
- (b) The information or data relating to any credit facility availed of/to be availed, by me/us, and
- (c) Default, if any, committed by me/us, in discharge of my/our such obligation as HSBC may deem appropriate and necessary, to disclose and furnish to Credit Information Bureau (India) Limited (CIBIL) and/or any other agency authorised in this behalf by RBI.
- 14. I/We confirm that as on date of this application, there are no litigations, initiated by other banks/financial institutions, being faced by me/us (please strike off if this is not applicable and provide a separate list of initiated/pending litigations).
- 15. I/We authorise HSBC:
  - (a) to submit or make available to other members of the HSBC Group\*, or any designated agent of theirs, any application(s) made by me/us to any member(s) of the HSBC Group for availing financial product(s) and services, together with any related documentation or information; and
  - (b) to obtain and to give or make available to any member(s) of the HSBC Group\*, or their agents, credit information about me/ us (including credit scores and reports from credit reference agencies) for the purpose of assessing my/our qualification for the requested financial product(s), and in addition to obtain, give or make available to any member(s) of the HSBC Group credit scores and reports in connection with any update, renewal, extension, collection or review of any of the accounts opened pursuant to my/our application(s);
  - (c) in the course of managing our relationship with you and where necessary to comply with our compliance obligation/money laundering prevention obligations, to record, obtain and to give or make available to any member(s) of the HSBC Group, or their agents, information about our directors and employees;
  - (d) unless and until I/we direct otherwise, to update information about me/us as provided hereinabove and/or in any such application(s) or related documentation, or obtained in the course of, or for the purpose of, making any application for financial products and services (including but not limited to any credit information), onto a database which may be accessed by the member(s) of the HSBC Group.

I/We am/are aware that full details of the use to which the said information can be put to by HSBC and other members of the HSBC Group are set out in the HSBC's and/or such other HSBC Group member's terms and conditions and/or privacy policy and that nothing contained in this consent shall absolve any member of the HSBC Group of their obligation to comply with their terms and conditions and/or privacy policy.

I/We understand that standards of data/privacy protection laws in the country(ies) in which I/we am/are applying for the requested financial product(s) and services may vary but that my/our information will be protected by a strict code of secrecy and security which all members of the HSBC Group, their staff and any third parties with whom such information is shared, are subject to.

I/We hereby undertake to intimate HSBC about any change in my/our residential status as per FEMA.

16.1/We, hereby agree and give consent to the Bank, for all transactions, whether domestic or cross-border, received by the Bank through Fax or in original, which are above the applicable threshold limit (which threshold shall be defined and updated as per the Bank's security policies from time to time), to validate the transaction details with the below designated personnel through telephone. I/We understand that where the designated personnel are not reachable despite two attempts or where the verification is not successful, the request(s) may either be rejected by the Bank or processed on a best effort basis solely at the Bank's discretion without any liability on the part of the Bank, in order to ensure fraud prevention and better security of our account. Name of the primary designated contact person: Contact Landline number(s) (with STD codes): Mobile: ^Verification would be conducted basis a set of "Static" and "Dynamic" questions. "Static" questions would be related to your company itself whereas "Dynamic" questions would be related your relationship with the Bank. The designated personnel would be required to correctly answer minimum 3 out of maximum 8 questions asked. The Bank may revise this Call Back and verification procedure time to time and notify the same to the customer. Upon such notification, the customer shall be deemed to have agreed to such amendments to the said process. 17. I/We understand and confirm that if we subscribe for HSBCnet the statement of account would be available as an electronic statement and can be accessed only by logging into HSBCnet. In case I/We opt for physical statement of accounts, I/We will place a request with the Bank at its branches or through business PhoneBanking or any other mode.

18. I/We declare that only the above individuals are beneficial owners and as and when there is a change in the shareholding pattern of the Entity, we will provide HSBC with the latest details of individuals holding 10% or above voting rights in the Entity.

19. I/We hereby confirm that I/we have included the relevant FATCA/CRS Forms/related documents along with this Account Opening Form/Customer Acceptance Form.

20. For NRO Accounts:

I/We declare that the Entity will not make available to any person resident in India any foreign exchange against reimbursement in India in Rupees or in any other manner.

I/We undertake that in cases of debits to the NRO account for the purpose of investment in India and credits representing sale proceeds of investments, I/we will ensure that such investments/disinvestments will be in accordance with the regulations made by the Reserve Bank of India in this regard.

Full Name and PeopleSoft ID of HSBC Emple	oyee in whose presence signed
Name:	
PeopleSoft ID:	Signature of interviewing Bank Employee
Date:	
Place:	

Signature of Chairman/Person authorised for account opening as per the Board Resolution/Sole Proprietor/All Partners/Karta